Southern West Virginia Community and Technical College Board of Governors Meeting of June 26, 2019 6:00 p.m.

2900 Dempsey Branch Road, Building C, Room 428 Mount Gay, West Virginia

OFFICIAL MINUTES

Board Members Present: Howard Seufer, Jr., Chair; Eddie J. Canterbury, Vice Chair and

Secretary; J. Chris Adkins, Lisa Haddox-Heston, Janice Olive, Cherri Stroud, Student Representative; Dianna Toler, Classified Staff Representative; Mason 'Ed' White II, and by conference call: Will

Alderman, Faculty Representative; Samuel Stewart

Board Members Absent: Pat Joe White

College Staff Present: Allyn Sue Barker, Tom Cook, Will Smith, Samuel Litteral, Rita

Roberson, Charles Lopez, Patricia Miller, Chris Gray, Ruby Runyon, Adrian May, Stephanie Mounts, David Kommer, Brandon Kirk, Chris Ward, Emma Baisden (Recorder); and by conference call: Robert

Gunter, President; Deanna Romano, Carol Howerton

Others: Angela Lopez

1. Call to Order

Board of Governors Chair, Howard Seufer, declared a quorum present and convened the meeting at 6:00 p.m.

2. Special Presentations

Chair Seufer honored outgoing Board of Governors member's William Alderman II and J. Chris Adkins with resolutions applauding their leadership, service, and dedication to the Southern West Virginia Community and Technical College Board of Governors. The resolutions were unanimously approved by the Board and will become part of the official meeting minutes (Addendums 1 and 2). Mr. Alderman chose not to seek reelection to the Board for a second term. Mr. Bill Alderman is his successor. Mr. Adkins is eligible for reappointment to the Board by Governor Jim Justice. Even though his term expires on June 30, 2019, he may remain a member of the Board until officially replaced.

3. Call for Public Comments to the Board of Governors

Chair Seufer asked for public sign up for comments to the Board. No signatures for public comment were recorded.

4. Introduction of Dean of Student Services

President Gunter introduced Dr. Charles Lopez as Southern's new Dean of Student Services. Dr. Lopez began his tenure on May 28, 2019, and came to Southern from Eastern Washington University in Spokane, WA. He will provide leadership for the Student Services Unit including recruitment and retention, tutoring, new student advisement and orientation, student outreach, student government, clubs, and organizations, student development, and the implementation, monitoring, and evaluation of programs and services which supports and promotes student development and success in the comprehensive

community and technical college environment. Dr. Lopez, his wife Angie, and their children reside in Hewett, WV.

5. 2019 Board of Governors and Administration Self-Assessment Results

Chair Seufer announced that due to the short notice of tonight's meeting, Mr. Peter Markham of BowlesRice, LLP, had prior obligations and was unable to participate. On Mr. Markham's behalf, Chair Seufer presented the highlights of the 2019 survey results to the Board and will provide a hard copy to Board members who would like to have the written results (Addendum 3).

6. Classified Staff Council Annual Presentation

The Classified Staff Council held its annual meeting with the Board of Governors to discuss matters which affect classified employees as prescribed in West Virginia Code §18B-6-6(g). Mr. Chris Gray, Advisory Council of Classified Employees Representative, presented an overview of the Council's purpose, its composition, and how House Bill 2542 which passed in the 2017 Legislative Session affected classified staff. Ms. Patricia Miller, Classified Staff Council Chair, presented the classified staff concerns to the Board, and suggested the development of a policy on progressive discipline which defines the progressive discipline process and the true definition of "will and pleasure" employees. If Southern moves from "classified" to "non-classified" employees, the staff prefers policies similar to Concord University. Following the presentation, Chair Seufer thanked and commended both Ms. Miller and Mr. Gray for their service and dedication to Southern, and for their leadership of the Classified Staff Council.

7. Student Services Unit Report

Ms. Allyn Sue Barker, who served as Interim Vice President for Student Services since August 2018, presented a PowerPoint presentation to Board members highlighting the numerous roles and responsibilities of the Student Services leadership team and personnel. Student Services personnel provide enrollment services, and assist students in making educational decisions, provide avenues for students to participate in student clubs and extracurricular activities for students' academic, social, cultural, and professional growth. Various changes were implemented within the unit during this academic year.

8. Technology Services Annual Report

Chief Information Officer, Tom Cook, presented the annual report for the Office of Information Technology. He informed Board members with the departments accomplishments during this academic year which include the implementation of a new Helpdesk password reset utility yielding a savings of more than \$130,000 to the institution, the installation and/or replacement of more than 100 security cameras, the Early Alert System, and the Dynamic Schedule which provides students with real time course enrollments, to name a few. Mr. Cook also provided Board members with a list of projects that are scheduled for completion during Summer 2019, and projects scheduled for the 2019-2020 academic year.

9. HLC Focused Visit Progress Report

Vice President for Academic Affairs, Dr. Deanna Romano, joined the meeting from New Orleans, Louisanna, via teleconference. She informed Board members that the Higher Learning Commission (HLC) Focused Team is scheduled to visit Southern's campuses on

March 2-3, 2020. The institution's Focused Report is due to the HLC by January 6, 2020. Vice President Romano will have a draft of the report to President Gunter for review this Summer. She plans to have the final Focused Report uploaded to the HLC by December 1, 2019. The Assurance Team has been working on the criterions that were met with conditions. Dr. Romano will provide a more detailed report to the Board at its August meeting.

10. President's Report

- 10.1 President Gunter, along with Chair Seufer, Lisa Haddox-Heston, Janice Olive, Dianna Toler, and Pat Joe White, participated in the Institutional Boards of Governors Workshop hosted by the West Virginia Council for Community and Technical College Education at Stonewall Resort and Conference Center in Roanoke, West Virginia on June 12, 2019.
- 10.2 Seventy Mingo Central High School students declared Southern as their first college of choice during the high school's "College Decision Day" held May 2, 2019.
- 10.3 President Gunter and Vice President Rita Roberson participated in the annual Coal Education Development Resource of Southern West Virginia, Inc., (CEDAR) Scholarship Awards Banquet held May 20, 2019 at the Logan Country Club. CEDAR and Southern partners to offer ten (10) scholarships to be used at Southern West Virginia Community and Technical College. Seniors from Mingo, Logan, Boone, McDowell, Wyoming and Wayne counties are invited to participate in this program. These students were awarded \$1,000 each at the annual banquet honoring the students and their parents.
- 10.4 President Gunter and Vice President Deanna Romano participated in the Lincoln County Joint Administrative Board meeting held June 4, 2019 at Southern's Lincoln location in Hamlin, West Virginia.
- 10.5 We have advertised for a Recruitment and Outreach Specialist. The target date to fill the position is June 24, 2019.

11. Financial Report

Mr. Samuel Litteral, Vice President for Finance and Administration, provided the financial report dated May 31, 2019 to Board members. He reviewed restricted, unrestricted, and auxiliary revenues and expenditures.

12. Action Items:

12.1 Nomination Committee Report and Election of 2019-2020 Board Officers

Mr. Eddie Joe Canterbury, Nomination Committee Chair, reported that the
committee convened on May 5, 2019 to discuss and bring forth a recommendation
for 2019-2020 officers to the full Board at its June meeting. The Committee
recommended the following individuals: Chair: Lisa Haddox-Heston; Vice Chair:
Mason 'Ed' White; Secretary: Eddie Joe Canterbury. The Board unanimously
approved the Nomination Committee's recommendation.

12.2 Appointment and Election of 2019-2020 Lay Members to the Board Agenda Committee

Chair Seufer appointed Janice Olive to the Board of Governors Agenda Committee. Since Dr. Heston will be the new Board Chair July 1, 2019, Mr. Seufer will serve as the Past Chair on the Agenda Committee.

MOTION: Eddie Joe Canterbury moved the adoption of the following resolution:

RESOLVED, That the Southern West Virginia Community and Technical College Board of Governors elect lay members Janice Olive and Howard Seufer, Jr. to its 2019-2020 Board of Governors Agenda Committee.

ACTION: Cherri Stroud seconded the motion. The motion carried unanimously and Chair Seufer declared the motion adopted.

The 2019-2020 Board of Governors Agenda Committee members are Lisa Haddox-Heston, Mason 'Ed' White, Eddie Joe Canterbury, Robert Gunter, Janice Olive, and Howard Seufer, Jr.

12.3 Request for Approval of April 16, 2019 Board Minutes

MOTION: Eddie Joe Canterbury moved to accept the meeting minutes as presented.

ACTION: Dianna Toler seconded the motion. The motion carried unanimously. Chair Seufer declared the motion adopted and the minutes approved.

12.4 Request for Approval of Fiscal Year 2019-2020 Institutional Budget

Vice President Litteral presented the proposed budget for fiscal year 2019-2020 to the Board. Following review and discussion, he requested the Board's approval of the proposed operating budget for Southern West Virginia Community and Technical College for fiscal year 2019-2020 as presented.

MOTION: Cherri Stroud moved the adoption of the following resolution:

RESOLVED, that the Southern West Virginia Community and Technical College Board of Governors approve a final institutional operating budget for Southern West Virginia Community and Technical College the fiscal year 2019-2020.

ACTION: Dianna Toler seconded the motion. The motion carried unanimously and Chair Seufer declared the motion adopted.

12.5 Request for Approval of FY 2020-2021 Capital Projects and Expenditures

MOTION: Cherri Stroud moved the adoption of the following resolution:

RESOLVED, That the Southern West Virginia Community and Technical College Board of Governors approve the modification amounts and priorities of FY 2020-2021 capital projects for Southern West Virginia Community and Technical College.

ACTION: Lisa Haddox-Heston seconded the motion. The motion carried unanimously and Chair Seufer declared the motion adopted.

12.6 Request for Approval of FY 2021-2025 Capital Projects and Expenditures

MOTION: Lisa Haddox-Heston moved the adoption of the following resolution:

RESOLVED, That the Southern West Virginia Community and Technical College Board of Governors approve the modification amounts and priorities of FY 2021 - FY 2025 capital projects for Southern West Virginia Community and Technical College.

ACTION: Janice Olive seconded the motion. The motion carried unanimously and Chair Seufer declared the motion adopted.

12.7 Request for Approval to Release for Additional 30-day Public Comment Period

12.7.1 SCP-1003, Consumer Information (New)

MOTION: Will Alderman moved the adoption of the following resolution:

RESOLVED, That the Southern West Virginia Community and Technical College Board of Governors grant approval for the distribution of SCP-1003, *Consumer Information*, to Southern's constituents and the Chancellor for Community and Technical College Education for an additional 30-day comment period.

ACTION: Lisa Haddox-Heston seconded the motion. The motion carried unanimously and Chair Seufer declared the motion adopted.

12.7.2 SCP-4001, Student Consumer Protection (New)

MOTION: Lisa Haddox-Heston moved the adoption of the following resolution:

RESOLVED, That the Southern West Virginia Community and Technical College Board of Governors grant approval for the distribution of SCP-4001, Student Consumer Protection, to Southern's constituents and the Chancellor for Community and Technical College Education for an additional 30-day comment period.

ACTION: Eddie Joe Canterbury seconded the motion. The motion carried unanimously and Chair Seufer declared the motion adopted.

12.8 Request for Approval of Institutional Policies for 30-day Public Comment Period

12.8.1 SCP-1725, Private Scholarships

MOTION: Chris Adkins moved the adoption of the following resolution:

RESOLVED, That the Southern West Virginia Community and Technical College Board of Governors table action on the rescission of SCP-1725, *Private Scholarships*, until a new policy has been written to establish processes for the receipt and distribution of private scholarships for students.

ACTION: Lisa Haddox-Heston seconded the motion. The motion carried unanimously and Chair Seufer declared the motion adopted.

12.8.2 SCP-2686, Promotion-in-Rank and Tenure Policy and SCP-2686.A, Promotion-in-Rank and/or Tenure Criteria and Forms

MOTION: Janice Olive moved the adoption of the following resolution:

RESOLVED, That the Southern West Virginia Community and Technical College Board of Governors grant approval for the distribution of SCP-2686, *Promotion-in-Rank and Tenure Policy* and SCP-2686.A, *Promotion-in-Rank and/or Tenure Criteria and Forms*, to Southern's constituents and the Chancellor for Community and Technical College Education for the required 30-day comment period

ACTION: Cherri Stroud seconded the motion. The motion carried unanimously and Chair Seufer declared the motion adopted.

12.8.3 SCP-4274, Standards of Progress for Financial Aid Recipients, SCP-4274.A, Financial Assistance Appeal, 4274.B, Letter of Warning

MOTION: Cherri Stroud moved the adoption of the following resolution:

RESOLVED, That the Southern West Virginia Community and Technical College Board of Governors grant approval for the distribution of SCP-4274, Standards of Progress for Financial Aid Recipients, SCP-4274.A, Financial Assistance Appeal, 4274.B, Letter of Warning, to Southern's constituents and the Chancellor for Community and Technical College Education for the required 30-day comment period

ACTION: Janice Olive seconded the motion. The motion carried unanimously and Chair Seufer declared the motion adopted.

12.8.4 SCP-5051, Reduced Tuition and Fee Program for State Residents Age 65 and Older

MOTION: Chris Adkins moved the adoption of the following resolution:

RESOLVED, That the Southern West Virginia Community and Technical College Board of Governors grant approval for the distribution of SCP-5051, Reduced Tuition and Fee Program for State Residents Age 65 and Older, to Southern's constituents and the Chancellor for Community and Technical College Education for the required 30-day comment period

ACTION: Janice Olive seconded the motion. The motion carried unanimously and Chair Seufer declared the motion adopted.

12.8.5 SCP-5065, Awarding of Undergraduate Tuition and Fee Waivers, and SCP-5065.A, Employee Tuition Waiver Application

MOTION: Cherri Stroud moved the adoption of the following resolution:

RESOLVED, That the Southern West Virginia Community and Technical College Board of Governors grant approval for the distribution of SCP-5065, Awarding of Undergraduate Tuition and Fee Waivers, and SCP-5065.A, Employee Tuition Waiver Application, to Southern's constituents and the Chancellor for Community and Technical College Education for the required 30-day comment period

ACTION: Mason 'Ed' White seconded the motion. The motion carried unanimously and Chair Seufer declared the motion adopted.

13. Discussion Items

13.1 Student Registration Process

Dr. White stated that he has had approximately 12 individuals mention to him that the new registration process at this institution is restrictive. He is concerned that this process will hurt Southern's enrollment.

Dr. Lopez responded that students are hurt they register for the wrong class or classes. This new registration process forces students to register for classes which are in their selected majors. Initially, first year students were not going to be able to register for classes without first participating in a New Student Orientation, but that decision was reconsidered and first-time students were permitted to register for classes and then sign up to attend one of the orientation sessions. Second year students have a more defined course load. Dr. Lopez assured Board members that enrollment is being monitored carefully and no significant impact on registration has been observed. Statistics show that enrollment is less than 3 percent below the Headcount/FTE enrollment of this same period in 2018. No students have been turned away from registering for classes.

Mr. Adkins expressed to College personnel that the issues being brought forward should be reviewed and processes considered instead of taking offense. Better communication should be provided to the community; communication is key. Dr. Lopez stated that our processes need to be tweaked to the best interest of our students. An online New Student Orientation course has been created, but has not been officially launched.

Ms. Cherri Stroud, Student Representative, suggested surveying the students to get their feedback on any problems which may have been encountered during registration. In order to find out student problems, ask the students.

13.2 Out of State Travel

It is the general perception that too much out-of-state travel is being taken by college employees. The Board does not want to condone frivolous travel and would like to know its value to the institution.

13.3 Faculty Turnover

Dr. White reported that perception in the community is that Southern has lost some good faculty who should have been retained. He has received many comments that these faculty members left Southern because they felt devalued. It is his concern that programs will suffer because experienced faculty have resigned and/or retired. The faculty are the backbone of the institution, and he does not like to see our good long-term, experienced faculty leaving the College. Dr. Gunter commented that he has asked the Vice President for Finance and Administration, Sam Litteral, to conduct a comparison of faculty salaries across West Virginia.

14. Informational Items:

14.1 Awarding of Undergraduate Tuition and Fee Waivers Report

In compliance with Southern College Policy (SCP) 5065, *Awarding of Undergraduate Tuition and Fee Waivers*, Section 7.2, the Vice President for Finance and Administration presented the 2018-2019 Awarding of Undergraduate Tuition and Fee Waiver Report to the Board of Governors. The report included the required information for all waivers awarded from July 1 through June 30 of the reporting year and covered fall semester, spring semester, and summer sessions as appropriate. During the 2018-2019 fiscal year, Southern awarded a total of \$246,752.00 in undergraduate waivers to a total of 67 students. In compliance with West Virginia Code §18B-10-5 and the Southern West Virginia Community and Technical College Board of Governors Policy, SCP-5065, *Awarding of Undergraduate Tuition and Fee Waivers*, this report regarding the tuition and fee waiver awards for fiscal year 2018-2019 will be entered into the minutes of the Board of Governors meeting of June 26, 2019.

14.2 Report on 2018-2019 Faculty Promotion Decisions

The faculty promotion-in-rank and tenure review process at Southern West Virginia Community and Technical College runs from January 30 through April 30. The process involves faculty file preparation, reviews and recommendations by the Promotion Committee Chair, School Chair, Vice President for Academic Affairs, and final approval by the President. The final step is notification of the Board of Governors of the decisions made as a result of the review process. A list of the faculty who received promotion-in-rank effective Fall 2019 was provided to the Board.

14.3 2019-2020 Academic Calendar

The 2019-2020 Academic Calendar has been established and approved for Southern West Virginia Community and Technical College. The calendar was developed by a subgroup of the Management Council for Academic Affairs and Students Services with representation from student services, finance, and administration. The academic calendar balances the needs of the units and of the institution, and all users will be able to plan for the processes necessary to drive the academic and support activities of the College. The 2019-2020 Academic Calendar has been announced college-wide, has been posted to Southern's website, and is printed in the 2019-2020 Academic Catalog.

14.4 2019-2020 Holiday Calendar

As authorized by Board of Governors policy SCP-2360, *Holidays*, a holiday schedule for 2019-2020 has been established and approved for Southern West Virginia Community and Technical College. The holiday schedule has been aligned with the provisions of the West Virginia Council for Community and Technical College Education, Title 135, Procedural Rule, Series 14, *Holidays*, Southern's 2019-2020 academic calendar and four-day work schedule, the State of West Virginia's Holiday Schedule, and the West Virginia Code. The 2019-2020 Holiday Calendar has been announced college-wide and submitted to the Chancellor for Community and Technical College Education.

14.5 2019-2021 Governance Day Meeting Calendars

Board members were provided the institutional Governance Day meeting calendars for academic years 2019-2020 and 2020-2021.

14.6 Council Acknowledgment of New Academic Program Implementation and Termination

- **14.6.1** Implementation: A.A.S. Industrial Technology: Machinist Technology / Computer Numerical Control (CNC), CIP # 23.48.0510
- **14.6.2** Termination: A.A.S. Salon Management/Cosmetology
- 14.7 Chancellor's Approval of Institutional Policies: SCP-1435, SCP-3620, SCP-3637

15. Adjournment

There being no further business, Chair Seufer declared the meeting adjourned at 8:45 p.m. The next Board meeting is scheduled for 6:00 p.m. on August 20, 2019 and will be held in Room 433. Williamson Campus.

Howard E. Seuter,

Emma I Baisden

Executive Assistant to the President

and Board of Governors

OFFICIAL 08/20/2019

Southern West Virginia Community and Technical College **Board of Governors Resolution Honoring** Addendum 2

J. Chris Adkins

WHEREAS, J. Chris Adkins was duly appointed to the Southern West Virginia Community and Technical College Board of Governors by the Governor of West Virginia March 8, 2018; and

WHEREAS, Mr. Adkins has given generously of his time and talent in support of Southern West Virginia Community and Technical College and has provided wise judgement to the deliberations of the Board of Governors while always maintaining a comprehensive perspective on the advancement of the College as a whole; and

THEREFORE, BE IT RESOLVED:

That the Southern West Virginia Community and Technical College Board of Governors hereby expresses its sincere thanks and appreciation to Mr. J. Chris Adkins for his record of outstanding leadership, service, and dedication to this Board; and, be it

FURTHER RESOLVED, That this resolution is inscribed upon the meeting minutes of the Board of Governors of Southern West Virginia Community and Technical College this 26th day of June 2019.

Southern West Virginia Community and Technical College Board of Governors Resolution Honoring William H. Alderman II Addendum 1

- WHEREAS, William H. "Will" Alderman II was duly elected and has served with great distinction as the Faculty Representative to the Southern West Virginia Community and Technical College Board of Governors from July 1, 2017 through June 30, 2019; and
- WHEREAS, Mr. Alderman has given generously of his time and talent in support of Southern West Virginia Community and Technical College and has provided wise academic judgement to the deliberations of the Board, bringing to the forefront the concerns and interests of the faculty while maintaining a comprehensive perspective on the advancement of the College as a whole; and
- WHEREAS, Mr. Alderman has been a strong and consistent advocate for the expanded academic excellence of Southern West Virginia Community and Technical College, and has contributed to its governance while continuing to serve with distinction as a teaching Professor of Speech, and as an academic advisor to students.

THEREFORE, BE IT RESOLVED:

That the Southern West Virginia Community and Technical College Board of Governors honors **William H. Alderman II** for his record of outstanding leadership, dedication, and service to this Board; and, be it

FURTHER RESOLVED, That this resolution is inscribed upon the meeting minutes of the Board of Governors of Southern West Virginia Community and Technical College this 26th day of June 2019.

PGM – lawyer at Bowles Rice in Charleston Have tallied/reviewed 2019 survey results Here to present the highlights

1. Administrator Self-Evaluation

- a. 14 administrators participated
 - i. Group believes it is meeting **strategic goals** (only 1 administrator disagrees)
 - ii. All 14 believe they are meeting personal evaluation goals
 - iii. 12 administrators think **meetings** are efficient/productive
 - 1. But survey revealed some recommendations for **better meetings**:
 - a. See bullets under No. 4
 - b. Examples of pertinent feedback include: Keep meetings short, host at other campuses, assign topics to all participants rather than one individual dominating
 - iv. All 14 administrators believe they work well with the President
 - v. Some disagreement on whether the administrators work well as a **team** (survey results all over the map)
 - vi. **New administrator orientation** perhaps could be improved upon (according to 3 administrators)
 - 1. Unfortunately survey format did not welcome suggestions for improvement, but perhaps that can be a topic for administrators/BOG to discuss
 - vii. Administrators believe they receive adequate **support and information** well in advance of, and to prepare for, meetings
 - viii. All 14 think they are knowledgeable about college operations; work cooperatively with the President; respect the opinions of their peers.
 - ix. 13 administrators think the **BOG** addresses the needs of the college
 - x. Some administrators (3) think the BOG should have focused more on college operations, advancing all programs (such as transfer), and the registration process. The same number of administrators would have liked for the administrators to have spent more time focusing on those topics.

2. Board Member Self-Evaluation

- a. 11 board members participated
 - i. Substantial agreement that board is meeting its 2018-2020 strategic goals
 - 1. Goals include satisfying meeting attendance benchmarks; legal compliance; monitoring financials; developing policies
 - a. But: 2 board members question whether the BOG is adequately protecting against **conflicts of interest**
 - ii. Board members believe universally that they are meeting their **individual obligations** of supporting the Board's strategic goals
 - a. Strong belief and agreement among board members that they are open to stakeholder and community input, but use independent judgment in making decisions

- i. Interesting survey response: 6 board members "don't know" whether those members residing outside of the college's service area satisfy the goal of establishing at least one opportunity for staff and college reps to interact with the community and promote the college
- b. Mixed bag of responses re whether **meetings** are efficient and productive: 2 strongly disagree; 2 disagree; 4 agree; and 3 strongly agree.
 - i. Some specific recommendations for better board meetings:
 - 1. Time for all members to speak on an issue; more discussion (particularly on faculty, student, and community concerns)
 - 2. Better disclosure of information beforehand from chair and president
 - 3. Strict time limitations on presentations
 - 4. Promotion of healthy debate on controversial topics
- c. Divided opinion on whether board works cooperatively with the President
- d. Board member **orientation** could be improved according to 3 members; survey did not solicit specific recommendations, but should going forward
- e. 4 members do not believe they are provided with enough **information** in advance of meetings
 - i. They want more detail on presentation content
 - ii. They want copies of the items to be voted on
 - iii. They want to be made aware of decisions made by administrators (as well as the president)
- f. 3 members do not believe they are knowledgeable about college operations
- g. Survey shows board members believe they have universal respect for members whose opinions differ
- h. Committees and administrators could have handled a few issues better in the previous year. Examples:
 - i. Policies need to be explained better
 - ii. Need full transparency on agenda items
- i. Survey revealed that 5 members think the board should have spent more time considering certain issues, like enrollment, the no confidence vote, and the purchase of Williamson High
- j. Divided opinion re whether college **administrative staff** makes effective **presentations**.
 - i. I gather from the responses that there's a belief that presentations rambled a bit and were not supported by adequate background information

k. General recommendations:

- i. Needs to be more board member participation in Governance Days and campus events
- ii. More facts supporting presentations
- iii. More "listening" to community and faculty feedback

Mindful that you like short presentations, I will bring this one to a close. Any questions?