

***Five-Year Alumni Survey Results
Class of 2005
June 2010***

1. What is your gender?

Male	Female	N/A	Mean
6	26	3	
17%	74%	9%	1.81

2. What is your age?

Under 25	25 or over	N/A	Mean
0	32	3	
0%	91%	9%	2.00

3. With which ethnic group do you identify?

White	Black, African American	Asian	N/A	Mean
32	0	0	3	
91%	0%	0%	9%	6.00

4. What was your major?

Associate in Art – University Transfer	4	11%
Associate in Science – University Transfer	4	11%
Board of Governors Adult Degree Completion	3	9%
Business Accounting	3	9%
Business Administration	2	6%
Criminal Justice	2	6%
Dental Hygiene	0	0%
Early Childhood Education	4	11%
Electrical Engineering	0	0%
Emergency Medical Services	0	0%
Health Care Professional	0	0%
Information Technology	0	0%
Medical Laboratory Technology	1	3%
Mine Management	0	0%
Nursing	6	17%
Occupational Development	1	3%
Office Administration	0	0%
Radiologic Technology	0	0%
Respiratory Care Technology	0	0%
Salon Management/Cosmetology	0	0%
Surgical Technology	3	9%
Survey Technology	0	0%
Technical Studies	0	0%
Central Sterile Supply	0	0%

Criminal Justice Certificate	0	0%
Electrical Engineering Technology Certificate	0	0%
Emergency Medical Service Certificate	0	0%
Electrocardiography Certificate	1	3%
Medical Laboratory Assistant Certificate	1	3%
Information Technology Certificate	0	0%
Office Administration Certificate	0	0%
Survey Technology Certificate	0	0%
Technical Studies Certificate	0	0%
Other	5	14%

5a. Please rate your satisfaction with availability of classes as it relates to your major.

Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied	N/A	Mean
0	0	0	13	20	2	
0%	0%	0%	37%	57%	6%	4.61

5b. Please rate your satisfaction with overall quality of instruction as it relates to your major.

Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied	N/A	Mean
0	0	1	12	21	1	
0%	0%	3%	34%	60%	3%	4.59

5c. Please rate your satisfaction with usefulness of text and materials as it relates to your major.

Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied	N/A	Mean
0	0	2	10	21	2	
0%	0%	6%	29%	60%	6%	4.58

5d. Please rate your satisfaction with Access to faculty as it relates to your major.

Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied	N/A	Mean
0	1	3	10	19	2	
0%	3%	9%	29%	54%	6%	4.42

5e. Please rate your satisfaction with Quality of facilities and equipment as it relates to your major.

Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied	N/A	Mean
0	1	4	9	19	2	

0%	3%	11%	26%	54%	6%	4.39
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5f. Please rate your satisfaction with Quality of instructional technology as it relates to your major.

Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied	N/A	Mean
0	1	2	10	19	3	
0%	3%	6%	29%	54%	9%	4.47

5g. Please rate your satisfaction with Access to technical support as it relates to your major.

Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied	N/A	Mean
0	2	5	7	18	3	
0%	6%	14%	20%	51%	9%	4.28

6a. Required courses were offered with reasonable frequency.

Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	N/A	Mean
0	0	2	15	16	2	
0%	0%	6%	43%	46%	6%	4.42

6b. Class sizes were offered with reasonable frequency.

Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	N/A	Mean
0	0	1	15	16	3	
0%	0%	3%	43%	46%	9%	4.47

6c. Faculty members were genuinely interested in my learning.

Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	N/A	Mean
0	1	5	7	21	1	
0%	3%	14%	20%	60%	3%	4.41

6d. Faculty displayed knowledge in the field.

Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	N/A	Mean
0	0	2	10	19	4	
0%	0%	6%	29%	54%	11%	4.55

6e. Course content reflected current trends in my field.

Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	N/A	Mean
0	0	4	12	15	4	
0%	0%	11%	34%	43%	11%	4.35

6f. Degree requirements were relevant to my professional goals.

Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	N/A	Mean
0	0	5	12	16	2	
0%	0%	14%	34%	46%	6%	4.33

6g. I would recommend others who are interested in my field of study to attend Southern.

Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	N/A	Mean
1	0	1	14	15	4	
Strongly Disagree	Disagree	Neither Agree Nor Disagree	Agree	Strongly Agree	N/A	Mean

7a. My major program gave me a sense of competence in my major field of study.

Did Not Help At All	Somewhat Hindered	Neither Helped nor Hindered	Somewhat Helped	Helped a Great Deal	N/A	Mean
0	0	2	13	17	3	
0%	0%	6%	37%	49%	9%	4.47

7b. My major program helped me understand current issues.

Did Not Help At All	Somewhat Hindered	Neither Helped nor Hindered	Somewhat Helped	Helped a Great Deal	N/A	Mean
0	0	2	16	14	3	
0%	0%	6%	46%	40%	9%	4.38

7c. My major program involved the application of theoretical knowledge to practical situations.

Did Not Help At All	Somewhat Hindered	Neither Helped nor Hindered	Somewhat Helped	Helped a Great Deal	N/A	Mean
0	1	4	11	16	3	
0%	3%	11%	31%	46%	9%	4.31

7d. My major program helped me understand human diversity.

Did Not Help At All	Somewhat Hindered	Neither Helped nor Hindered	Somewhat Helped	Helped a Great Deal	N/A	Mean
0	1	6	12	14	2	
0%	3%	17%	34%	40%	6%	4.18

7e. My major program helped me to learn how to access information from various electronic and print sources.

Did Not Help At All	Somewhat Hindered	Neither Helped nor Hindered	Somewhat Helped	Helped a Great Deal	N/A	Mean
1 3%	1 3%	2 6%	13 37%	15 43%	3 9%	4.25

8a. My major program developed or enhanced my critical skills.

Yes	No	N/A	Mean
29 83%	1 3%	5 14%	1.03

8b. My major or program developed or enhanced my written communication skills.

Yes	No	N/A	Mean
23 66%	6 17%	6 17%	1.21

8c. My major or program developed or enhanced my oral communication skills.

Yes	No	N/A	Mean
30 86%	1 3%	4 11%	1.03

8d. My major or program developed or enhanced my quantitative reasoning skills.

Yes	No	N/A	Mean
30 86%	1 3%	4 11%	1.03

8e. My major or program developed or enhanced my mathematical skills.

Yes	No	N/A	Mean
23 66%	8 23%	4 11%	1.26

8f. My major or program developed or enhanced my science skills.

Yes	No	N/A	Mean
25 71%	6 17%	4 11%	1.19

8g. My major or program developed or enhanced my leadership skills.

Yes	No	N/A	Mean
24	6	5	

69%	17%	14%	1.20
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8h. My major or program developed or enhanced my teamwork skills.

Yes	No	N/A	Mean
25	5	5	
71%	14%	14%	1.17

8i. My major or program developed or enhanced my computer skills.

Yes	No	N/A	Mean
24	8	3	
69%	23%	9%	1.25

9. If your program of study did not develop or enhance the skills listed above, how could we improve? (Comments are typed as written on surveys.)

1. Offer more “hands on” learning opportunities *Associate in Art – University Transfer*
2. Algebra should not be a required field unless it is relevant you major other math could fit requirements, ie counseling, social work. *General Studies*
3. Robotics instruction for surgical suites. *Surgical Technology*
4. Try to setup jobs for graduates. I have 3 degrees 2 year degrees and can’t find a job at this time. *Associate in Science-University Transfer, Business Accounting, Small Business Management*
5. Study workshops; note taking and focusing on key elements. *Associate in Science-University Transfer, Medical Laboratory Assistant Certificate*
6. Some things you can’t learn in a classroom *Nursing*
7. The Math instructors need to speak planner English. *Early Childhood Education, Occupational Development*
8. The instructor I had (name omitted), in particular was a mean nasty, individual. He did not help me learn at all. (name omitted) and several others were wonderful. *Nursing*

10a. Please rate your satisfaction with Student Records and Admissions Office.

Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied	N/A	Mean
0	0	3	11	19	2	
0%	0%	9%	31%	54%	6%	4.48

10b. Please rate your satisfaction with the Financial Aid Office.

Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied	N/A	Mean
0	0	8	5	17	5	

0%	0%	23%	14%	49%	14%	4.30
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10c. Please rate your satisfaction with the Cashier's Office.

Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied	N/A	Mean
0	0	4	7	20	4	4.52
0%	0%	11%	20%	57%	11%	

10d. Please rate your satisfaction with the Library.

Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied	N/A	Mean
2	0	6	7	15	5	4.10
6%	0%	17%	20%	43%	14%	

10e. Please rate your satisfaction with the Bookstore.

Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied	N/A	Mean
0	1	3	10	18	3	4.41
0%	3%	9%	29%	51%	9%	

10f. Please rate your satisfaction with the Campus Computer Labs.

Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied	N/A	Mean
0	1	6	9	15	4	4.23
0%	3%	17%	26%	43%	11%	

10g. Please rate your satisfaction with the Advisors.

Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied	N/A	Mean
0	1	4	10	17	3	4.34
0%	3%	11%	29%	49%	9%	

10h. Please rate your satisfaction with the Counselors.

Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied	N/A	Mean
0	0	8	8	16	3	4.25
0%	0%	23%	23%	46%	9%	

10i. Please rate your satisfaction with the Faculty.

Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied	N/A	Mean
0	1	1	11	17	5	
0%	3%	3%	31%	49%	14%	4.47

10j. Please rate your satisfaction with the College Schedule of Classes.

Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied	N/A	Mean
0	1	3	11	16	4	
0%	3%	9%	31%	46%	11%	4.35

10k. Please rate your satisfaction with the Website.

Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied	N/A	Mean
0	2	9	8	13	3	
0%	6%	26%	23%	37%	9%	4.00

11. If you were dissatisfied in areas, how could we improve them? (Comments are typed as written on surveys.)

1. When I first enrolled at SWVCTC, My advisor did not do a very good job of mapping out a plan for me to reach my goal of being accepted into the Nursing Program. I did not have a clear understanding of the curriculum & what to expect. I relied on fellow students and my professor/instructor to answer my questions and guide me. *Nursing*
2. The website changes too often; it is hard to navigate. *Surgical Technology*
3. Financial Aid Office didn't need, Cashiers Office Martha Paige is great. Criminal Justice
4. The red headed lady that use to work in the fina. (Logan Campus) there I don't know if she still works there she had a very rude way about her. *Associate in Science-University Transfer, Medical Laboratory Assistant Certificate*
5. We had no library at Eastern Community College *Nursing*
6. Adjunct professors were very difficult to contact especially those who pastor churches. (name omitted) *Early Childhood Education, Occupational Development*
7. There should be transcript request forms online. *Student records and Admissions office should be more automated. Medical Laboratory Technology*
8. Needs a better layout, better & cashier access to information *Criminal Justice*
9. Only (name omitted). He needs to learn to educate and not want to be a pal, and then try to diflenenitate after the fact. *Nursing*
10. My assigned advisor was never available. The counselor agreed to help. *Early Childhood Education*

12. Which of the following Transitional Studies Courses (developmental education) did you take?

EN 090	N/A	EN 099	N/A	MT 090	N/A	MT 099	N/A
1	34	6	29	4	31	18	17
3%	97%	17%	83%	11%	89%	51%	49%

13. After completion of Transitional Studies courses, how prepared were you for college level courses?

Unprepared	Somewhat Prepared	Neither Prepared Nor Hindered	Prepared	Extremely Prepared	N/A	Mean
1	0	2	13	5	14	4.00
3%	0%	6%	37%	14%	40%	

13a. After completion of Transitional Studies courses, how prepared were you for college level English courses?

Unprepared	Somewhat Prepared	Neither Prepared Nor Hindered	Prepared	Extremely Prepared	N/A	Mean
0	0	3	7	2	23	3.92
0%	0%	9%	20%	6%	66%	

13b. After completion of Transitional Studies courses, how prepared were you for college level Mathematics courses?

Unprepared	Somewhat Prepared	Neither Prepared Nor Hindered	Prepared	Extremely Prepared	N/A	Mean
1	1	2	12	4	15	3.85
3%	3%	6%	34%	11%	43%	

14. How has your overall experience at Southern West Virginia Community and Technical College been in preparing you for life in general?

Not At All Useful	Somewhat Useful	Neither Useful	Useful	Extremely Useful	N/A	Mean
1	1	5	14	12	2	4.06
3%	3%	14%	40%	34%	6%	

15. Have you obtained employment?

Yes	No	N/A	Multi-Marked	Mean
26	4	4	1	1.13
74%	11%	11%	3%	

15a. Are you employed in West Virginia?

Yes	No	N/A	Mean
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25	6	4	
71%	17%	11%	1.19

16. Which best describes your post-graduation activities?

Obtained employment in my field of study	14	40%
Obtained employment not related to my field of study	7	20%
Attended 4-year college or university	8	23%
Military service	0	0%
Volunteer service (Peace Corp, religious missionary)	0	0%
N/A	3	9%
Multi-Marked	3	9%
Mean	1.79	

17. How many different employers have you had since you completed your degree at Southern?

1	15	43%
2	9	26%
3	2	6%
4	3	9%
5	1	3%
6	1	3%
7	0	0%
8 or more	0	0%
N/A	3	9%
Multi-Marked	1	3%
Mean	2.00	

18. Have you earned any post-secondary degrees since graduating from Southern?

Yes	No	N/A	Mean
8	24	3	
23%	69%	9%	1.75

18 a. What college did you attend?

- WVU Tech University
- Marshall University
- Concord University
- WVU
- Lee University
- Pikeville University
- *Southern

19. How has your overall experience at Southern been in preparing you for your career?

Not at all Useful	Somewhat Useful	Neither	Useful	Extremely Useful	N/A	Mean
1	3	1	11	12	7	
3%	9%	3%	31%	34%	20%	4.07

20. If employed, please indicate your starting salary?

Less than \$15,000	3	9%
\$15,000 - \$24,999	7	20%
\$25,000 - \$49,999	15	43%
\$50,000 - \$74,999	3	9%
\$75,000 - \$99,999	1	3%
\$100,000 - \$149,999	0	0%
N/A	6	17%
Mean	2.72	

21. If employed, is there room for advancement within your current employment?

Yes	No	N/A	Mean
24	6	5	
69%	17%	14%	1.20

22. Do you feel you are prepared for advancement within your current employment?

Yes	No	N/A	Mean
23	3	9	
66%	9%	26%	1.12

23. May we contact your employer?

Yes	No	N/A	Mean
11	15	9	
31%	43%	26%	1.58

24. While attending Southern, were you provided with a Workforce Investment ACT Scholarship authorized by the Workforce Investment Act?

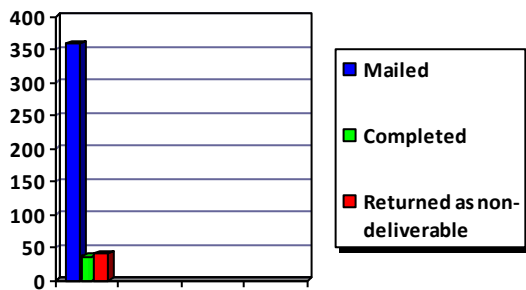
Yes	No	N/A	Mean
0	32	3	
0%	91%	9%	2.00

25. Overall, how satisfied are you with your experience at Southern?

Very Dissatisfied	Dissatisfied	Somewhat Satisfied	Satisfied	Very Satisfied	N/A	Mean
0	0	3	14	17	1	
0%	0%	9%	40%	49%	3%	4.41

26. While attending Southern, what was your assigned campus?

Boone	Logan	Williamson	Wyoming	N/A	Multi-Marked	Mean
3	6	14	3	6	3	
9%	17%	40%	9%	17%	9%	2.65



Mailed	359
Completed	36
Returned as non-deliverable	41